

MAY. 19. 2005 4:39PM

+1-212-319-5101 customer 01933

NO. 5921 P. 4

01701/LH-NPS Due:
Ser. No.: 10/002,744
Filed: 11/02/2001
1st named Inventor: T. UENO

ACKNOWLEDGED:

AMD: DRAWINGS (1 SHEET) IDS, FORM
PTO/SB/08A AND FORM 2038 \$180.00

EXPRESS MAIL EV 478458934 US
MAILED May 9, 2005 DH/npa
Due: 05/09/2005



Application No. 10/002,744
Response to Office Action

Customer No. 01933

RECEIVED
CENTRAL FAX CENTER

Attorney Docket No. 01701/LH

MAY 19 2005

IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE

Express Mail Mailing Label

No.: EV 478458934us

Date of Deposit: May 6, 2005

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2142

Examiner : Kelvin Y. Lin

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above, and is addressed to the Commissioner for Patents, P.O. Box 1450

Alexandria, VA 22313-1450

N. Sahadeo

Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PRO-2038 which may be attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed February 9, 2005, the term for response to which expires on May 9, 2005.

Amendments to the Specification are set forth on page 2 of this paper.

Amendments to the Drawings are described on page 3 of this paper.

Amendments to the Claims are set forth in the listing of claims which begins on page 4 of this paper. Claims 1-14 are amended.

Remarks begin on page 11 of this paper.

United States Postal Service

Pickup Service Statement**Express Mail, Global Express Guaranteed, Priority Mail, or Parcel Post****1. Customer Information**

Customer Name	
Company Name	
Address 1 LEONARD HOLTZ	
Address 2 FRISHAUF, HOLTZ, GOODMAN	
Address 3 & CHICK, P.C.	
Address 4 767 THIRD AVENUE-25th FL	
City NEW YORK, NY 10017-2023	
State	Zip + 4

2. Product Information

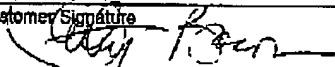
	Quantity
Express Mail.....	4
Global Express Guaranteed.....	
Priority Mail	
Parcel Post (Domestic or International).....	
Estimated total weight of all packages (in pounds).....	

3. Payment Method

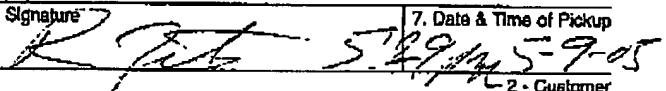
- | | |
|--|--|
| <input type="checkbox"/> Check made payable to
"Postmaster" | <input type="checkbox"/> Merchandise Return
Label |
| <input type="checkbox"/> Express Mail Corporate Account No.
or Federal Agency No. | <input type="checkbox"/> Postage Due Account |
| <input checked="" type="checkbox"/> Stamps or Metered
Postage (Affix at right) | |

4. Affix Stamps or Meter Strip Here (if applicable)

6. Customer Signature



6. USPS Signature



7. Date & Time of Pickup

5/19/05 5:29 PM

PS Form 5541 October 2001

2 - Customer

EXPRESS MAIL RECORDDate: MAY 9, 2005

EXPRESS MAIL NUMBERS		
✓ 1.	EV 478 459 360 US	bv
✓ 2.	EV478458948US	ms
✓ 3.	EV 478459183 US	LV
✓ 4.	EV478458934US	Gms
5.		
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13.		
14.		
15.		

PATENT OFFICE EXPRESS MAIL RECORDEXPRESS MAIL LABEL NO. EV 478458934 USC/M

Date: May 9, 2005

Certificate(s) signed and env/box mailed by: Nalini P. SahadeoEnv/box assembled with contents listed
below, sealed and postage applied by: Nalini P. Sahadeo

DOCKET NO.	ITEM DESCRIPTION
01701/LH	Amend, drawings, IDS
01358	Amend, Drawing IDS